European Summit on Developing the Career Workforce of the Future

Canterbury 3rd - 4th September 2014









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European Competence Standards - en model for vejledningskompetence i det 21. århundrede

Forskningsområder

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NICE Steering Committee

Professor Jean-Pierre Dauwalder



From 1975 to 1978 he was clinical psychologist and researcher at the Psychiatric Hospital of the University of Lausanne. From 1979 to 1991 he was Head of the Department of research and teaching in Social Psychiatry at the University of Bern. He also was an Associate professor for counselling and behaviour modification at the University of Lausanne from 1987 to 1991. Since 1991 he was Full professor for counselling and vocational psychology at the University of Lausanne. As Head of the Department of counselling psychology, Vice-Dean of the Faculty, President of the Committee of the Swiss National Fund and finally as President of the University Council, he was called to many different executive functions.

He organized international conferences in behaviour modification, health psychology, vocational guidance and interdisciplinary meetings on self-organisation. He also was member of editorial boards of many scientific journals. His publication list includes more than 130 articles, books and chapters.

Professor Bernd-Joachim Ertelt



Professor Ertelt is a senior lecturer/professor for consulting science at the Jan Dlugosz University, at the Faculty of Education/Educational Science in Czestochowa, Poland. Previously he was a university lecturer at several renowned universities, such as University of Applied Labour Studies of the Federal Employment Agency, Heidelberg University (Faculty of Education), Mannheim University (Faculty of Social Sciences), and was an honorary professor at the University of National and World Economy, Sofia, Bulgaria. Since 1985 he has been active as a professional consultant and expert for international projects, and in a variety of countries for the areas Career Development and Vocational

guidance, Organisational development of advisory and agency services and Qualification and training of counselling staff. In this role he was working –amongst others - in collaboration with the ILO, CEDEFOP, World Bank, EU Commission and OECD.

Professor Andreas Frey



Professor Frey is a senior lecturer/professor for pedagogy at the Hochschule der Bundesagentur für Arbeit (University of Applied Labour Studies of the Federal Employment Agency) in Mannheim since September 2008. His main focus is on adult education, vocational and economic teaching. He studied education sciences at the Universität Koblenz-Landau and graduated with his PhD in education sciences with his thesis "General educational research with a focus on empirical educational research" at the same university. He is currently Educational Dean for the Swiss Federal Institute for Vocational Education and Training SFIVET in Zollikofen (Switzerland) and in 2004

won the Annual Incentive Award from Hogrefe Ltd publishers for his work "Innovative diagnostics in childhood and adolescence".

Professor Laura Nota



She is professor of Career construction and career counselling and Psychological Counselling for the Inclusion of Social Disadvantage at the Department of Philosophy, Sociology, Education and Applied Psychology, University of Padova. She is the Director of the Larios Laboratory (Laboratory for Research and Intervention in Vocational Designing and Career Counselling) and of the University Centre for Research and Services on Disability, Rehabilitation and Inclusion, at University of Padova, and of the post-graduate Master Course in 'Life Design and Career Counselling'.

Dr Hazel Reid



Hazel is Reader in Career Guid Career and Personal Developm teaches in the areas of career supervises students undertaking and Narrative Research Theme Hazel is a Fellow of the Career Research Committee for several papers. Hazel also edited the O

Personal Development from 2005 – 2012. She is a & Vocational Guidance, a NICEC Fellow (National edits the NICEC journal.

Professor Christiane Schiersmann



Full Professor for Adult Educa Science, University of Heidelberg Society for Vocational Designing and vice president of the Gern member of the innovation circl for Education and Research (sin related to the working world, development and counselling,

Professor Salvatore Soresi



Full professor at the Departm Psychology, University of Pado for Research and Intervention in University Centre for Research of the University of Padova. In Vocational Guidance (SIO), of wo of the Executive Board), and of Vocational Designing and Caree

Dr Rie Thomsen



Dr Rie Thomsen is director of Department of Education at Adcommunities and in the organinterest in creating an inspiring Learning and Lifelong Guidand in Communities. Her goals for nationally and internationally in field of career guidance.

Dr Raimo Vuorinen



Dr Raimo Vuorinen works as a Research at the University of Jy Lifelong Guidance Policy Netw Member States and the Com guidance forward in both the e



The NICE Network

The Network for Innovation in Career Guidance and Counselling in Europe (NICE) is supporting the European effort to foster lifelong learning and lifelong guidance, as well as to develop quality and professionalism in career guidance and counselling.

The NICE network currently includes 45 higher education institutions from almost all European countries, particularly universities that offer study programs in vocational and career quidance and counselling (Bachelor and Master degrees and other post-graduate degrees).

Within the network our aim is to sustain and strengthen the cooperative efforts in research and education that have developed over the past decade.

The NICE network is funded by the EU Commission.





The NICE Network

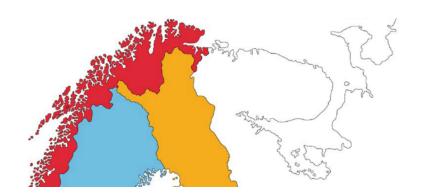
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European Competence Standards – A Brief Introduction

1. Goals and Call for Feedback¹

With the concept described on the following pages, we aim at establishing common "European Competence Standards" (competence standards) for the professional field of career guidance and counselling. There are numerous reasons for developing such competence standards, as a special form of occupational standards:

First of all, we hope that the standards will help to establish career guidance and counselling as a recognized profession around Europe, by offering the basis for a common professional identity of career professionals around Europe. Only when citizens, institutions and career professionals themselves have a common idea about "what career professionals do", will our profession really be recognized and appreciated. For this reason, our framework begins with the question, what people should be able to expect from career professionals? Our starting point needs to be a clear picture of the professional roles and functions, which career professionals perform for society, particularly for the wellbeing of individuals.

Secondly, our ambition is to define competence standards which will help to assure the quality of training for career professionals around Europe and which can support the mutual recognition of qualifications and prior learning in the field of career guidance and counselling. The fundamental question that needs to be addressed in securing the quality of training for any profession is whether people are ready to tackle the challenges of the particular roles and functions, which are associated to the profession. In other words, people need to be competent to perform in their job. For this purpose, it is necessary to have particular skills, particular knowledge and particular values and attitudes, which together constitute the basis for a particular competence. However, on their own, certain skills or pieces of knowledge will be insufficient to really qualify someone for filling out a role or function competently. For this reason, the concept of competence is particularly important: It focuses on the roles and functions, which professionals shall perform, and links questions of knowledge, skills, values and attitudes to their overall meaning for the performance of professionals.



¹ This text and the tables therein have been prepared by Johannes Katsarov, Jukka Lerkkanen, Jacques Pouyaud and Kestutis Pukelis (named in alphabetical order), who have been coordinating the NICE project to develop European Competence Standards since May 2013. The presented concepts and competence standards have been developed in cooperation of 38 experts from 19 European countries, and represent drafts for further discussion. The first official publication of the European Competence Standards is foreseen for 2015.

1. Goals and Call for Feedback¹

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Whereas many competence frameworks do not differentiate between competences and psychosocial resources, we find it important to first look at the level of competence. The reasoning is very basic: Which knowledge, skills, values and attitudes are relevant in the training of professionals should depend on the competence expected of a professional, i.e. what is the person supposed to be able to do in practice. Therefore, we have decided to first identify the most important competences, which career professionals need for their practice, before we investigate further, and try to identify the relevant psychosocial resources in the next step.

Following this line of thinking, competence standards need to differentiate between two dimensions:

- 1. The description of occupational challenges ("professional functions")
- 2. The description of measurable "competences" needed to perform these professional functions

The first dimension ("professional functions") is important to explain to the public what career professionals actually do, what the purpose of the profession is, and what may be expected of professionals. It is also important for career professionals to have a common idea about the mission of their profession, particularly because a professional identity encourages people to live up to professional standards and develop themselves further as professionals.

The second dimension ("competences") is important for purposes of training and assessment of people's readiness to perform professional functions. Therefore, competence descriptions



NETWORK FOR INNOVATION IN CAREER GUIDANCE & COUNSELLING IN EUROPE

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NICE- professional functions 2012 Professionalisme og vejledningsfaglighed Kritisk tænkning, refleksiv praksis og livslang tæring
Systematisk analyse af vejledtes forhold
Engagere sig i samfundsdebatten om vejledning
ngagere sig i politiske beslutningsprocesser vedr.
vejledning
Støtte forskning i vejledning
Håndtere rollekonflikter
Vise åbenhed og forståelse for mangfoldighed og
testellite a vegetir se desandsrellese Planlægning, koordinering og markedsføring forskellige værdier og livsanskuelser Etiske retningslinjer Institutionens Vejledningssyn High quality competence-based academic training Innovative research and excellent doctoral training Joint ventures of research, practice and policy





Kritisk tænkning, refleksiv praksis og livslang **læring**

Systematisk analyse af vejledtes forhold Engagere sig i samfundsdebatten om vejledning ngagere sig i politiske beslutningsprocesser vedr.

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Støtte forskning i vejledning

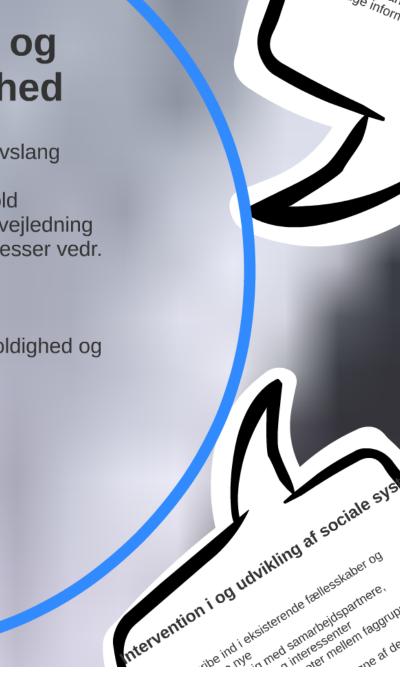
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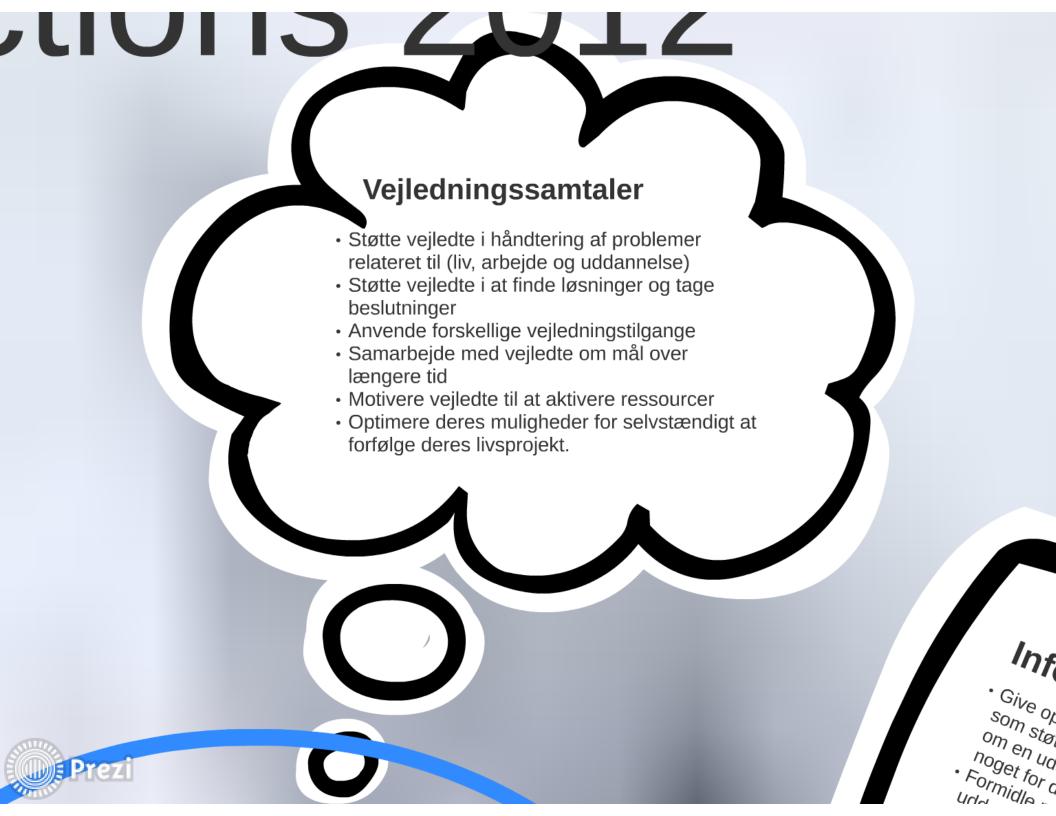




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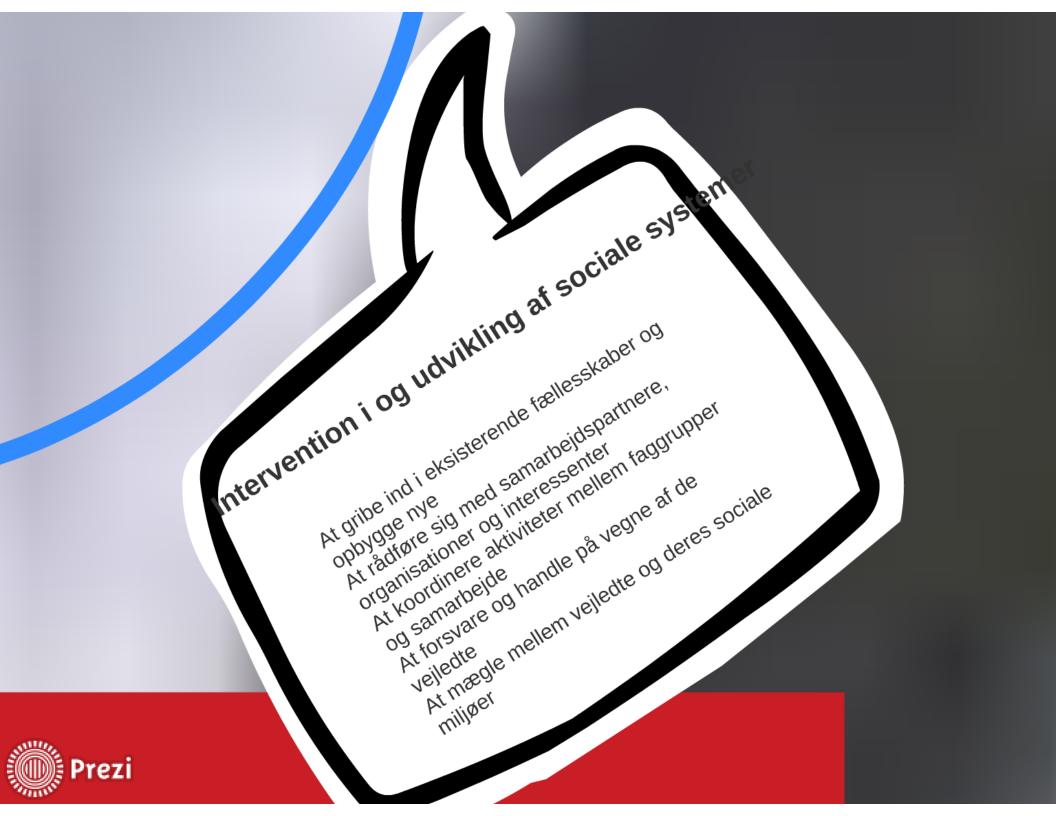
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Information og vurdering

- Give oplysninger og evalueringsmetoder som støtter vejledtes egen vurdering af om en uddannelse eller et arbejde er noget for dem
- Formidle politiske krav uddannelsesmæssige, samfundsmæssige og politiske krav og muligheder
- Forklare arbejdsmarkedet
- Bruge informationssystemer





Planlægning, koordinering og markedsføring

Styring af igangværende aktiviteter og udvikling af nye

Træffe beslutninger om effektiv ressourcestyring herunder anvendelse af egen tid Sikre overholdelse af love og regler Ledelse af kolleger og samarbejde Vurdering og evaluering af kvaliteten af vejledningsaktiviteter Håndtere forandring og organisationsudvikling



Undervisningsbaseret vejledning

- blive opmærksomme på egne styrker (interesser, værdier, Lære mennesker at:
 - anvende forskellige teknikker og redskaber til indsamling af information om muligheder
 - planlægge, styre, gennemføre og evaluere sine mål. · søge job eller uddannelse

Udvikle undervisningsplaner for emnet der vejledes i

Fremme læring indenfor forskellige grupper og fællesskaber Planlægge undervisningsgange Støtte mennesker i at udvikle deres kompetencer for livslang





Competence Standards for A

		COH	ipetence sta	11	
		Career Education Competences	Career Assessment & Information Competences		Career Counselling Competences
Career Advisors should be able to	2.	Explain how to prepare applications for jobs and training opportunities (CVs, letters, interviews) to the level of general standards Explain how to learn about educational and occupational options and requirements	1. Identify websites, self-assessment tools and other sources which provide career information for the particular target group of the client, responding to the explicit interests, abilities, skills, competences and needs they have formulated	2.	Produce a confidential, respect- ful and supportive environment for clients to speak openly about their career-related concerns an questions Confirm the type of career-related challenge a client is facing, base on active listening to concerns questions voiced by client
į	1. 2.	Assess the career management competences of clients with appropriate instruments and approaches Design and implement career	 Assess informational needs of clients, regarding their interests and competences, the relevant labour market, and features of vocational and educational sys- 	1.	Conclude a client's main reasor for seeking support in an empathic and respectful way, base on a client-centred interview Formulate an offer for a counselling agreement with a

Codnsellor y) be able t 2. Design and implement career education sessions and educational methods to meet learning needs for the particular target

group

clients, regarding their interests and competences, the relevant labour market, and features of vocational and educational systems, to confront informational problems such as information overflow, stereotypes, disinformation, and lack of information

2. Select scientifically valid-

 Formulate an offer for a counselling agreement with a client, specifying objectives and approaches that suit the client's priorities and resources

 Explore which psychological and external resources are available

1.	1.		1.	2.
Career Advisors should be able to	ors to	Career Guidance Counsellors should (additionally) be able to		Career Experts of a particular role should (additionally) be able to

Identify websites, self-assessment 1 Explain how to prepare ap-Produce a con plications for jobs and training tools and other sources which ful and suppor opportunities (CVs, letters, provide career information for for clients to s interviews) to the level of general the particular target group of the their career-rel standards client, responding to the explicit interests, abilities, skills, com-Confirm the ty Explain how to learn about petences and needs they have educational and occupational challenge a cli formulated on active lister options and requirements questions voic Assess the career management Assess informational needs of Conclude a cli for seeking sup competences of clients with clients, regarding their interests pathic and res and competences, the relevant labour market, and features of Formulate and vocational and educational syscounselling ag problems such as information tional methods to meet learning overflow, stereotypes, disinformation, and lack of information Explore which Select scientifically validto support the ated methods and tools for self-assessment, as well as ing personal g information sources to satisfy the 4 situations and Assess particular resources, clients, based interests or other relevant characteristics of an individual client using a validated career assessment approach in a collaborative way, to provide the client with based on the i personally relevant information Develop methodologies for Design and validate psychomet-Design and va measuring people's career ric tools (tests, questionnaires, counselling ap management competences for scales etc.) scientifically, to instruments to particular target groups, based provide a relevant and reliable with specific n on scientific evidence and methdiagnosis of people's career career-related odology related interests, abilities, com-Review the pra petences, motivations and other Develop strategies, curricula and guidance cour characteristics training programs for improving advisors for th the career management compet-Design and develop career their competer ences of various target groups information systems to systemize sional self-awa based on recognized needs of relevant information on specific laborative way the target group and relevant labour markets, education and attention to in quality standards training systems, and to anticipethical aspect ate emerging trends and issues

Competence Standards for All

	Career Education Competences	Career Assessment & Information Competences	Career Counselling Competences
Career Advisors should be able to	Explain how to prepare applications for jobs and training opportunities (CVs, letters, interviews) to the level of general standards Explain how to learn about educational and occupational options and requirements	 Identify websites, self-assessment tools and other sources which provide career information for the particular target group of the client, responding to the explicit interests, abilities, skills, com- petences and needs they have formulated 	Produce a confidential, respect- ful and supportive environment for clients to speak openly about their career-related concerns and questions Confirm the type of career-relate, challenge a client is facing, based
Career Guidance Counsellors should (additionally) be able to	Assess the career management competences of clients with appropriate instruments and approaches Design and implement career education sessions and educational methods to meet learning needs for the particular target group	Assess informational needs of clients, regarding their interests and competences, the relevant labour market, and features of vocational and educational systems, to confront informational problems such as information overflow, stereotypes, disinformation, and lack of information Select scientifically validated methods and tools for self-assessment, as well as information sources to satisfy the clients informational needs Assess particular resources, interests or other relevant characteristics of an individual client using a validated career assessment approach in a collaborative way, to provide the client with personally relevant information	1. Conclude a client's main reason for seeking support in an empathic and respectful way, based on a client-centred interview 2. Formulate an offer for a counselling agreement with a client, specifying objectives and approaches that suit the client's priorities and resources 3. Explore which psychological and external resources are available to support the client to cope with phases of stress and achieving personal growth. 4. Assess the meaning of complex situations and different types of information together with clients, based on their interests, competences and other resources 5. Apply suitable models for creative problem-solving, decision-making and planning, based on the interests, preferences and resources of clients
Career Experts of a particular role should (additionally) be able to	Develop methodologies for measuring people's career management competences for particular target groups, based on scientific evidence and methodology Develop strategies, curricula and training programs for improving the career management competences of various target groups based on recognized needs of the target group and relevant quality standards	Design and validate psychometric tools (tests, questionnaires, scales etc.) scientifically, to provide a relevant and reliable diagnosis of people's career related interests, abilities, competences, motivations and other characteristics Design and develop career information systems to systemize relevant information on specific labour markets, education and training systems, and to anticipate emerging trends and issues	Design and validate career counselling approaches and instruments to support clients with specific needs to solve their career-related problems Review the practice of career guidance counsellors and career advisors for the development of their competence and professional self-awareness in a collaborative way, paying particular attention to intercultural and ethical aspect



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NICE Memorandum



The Memorandum on the Future of Academic Training and Research in Career Guidance and Counselling articulates three central needs for the professionalization of career guidance and counselling, which need to be tackled in the near future:

- the need for high quality, competence-based academic training of career guidance and counselling professionals;
- the need for interdisciplinary research on career guidance and counselling, the training of excellent researchers and setting up a research community;
- the need for bridging the gaps between research, theory, practice and policy, and to enhance existing cooperation between the different actors in the field.

High quality competence-based academic denovative research and excellent doctorations.

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High quality competence-based academic training Innovative research and excellent doctoral training Joint ventures of research, practice and policy





